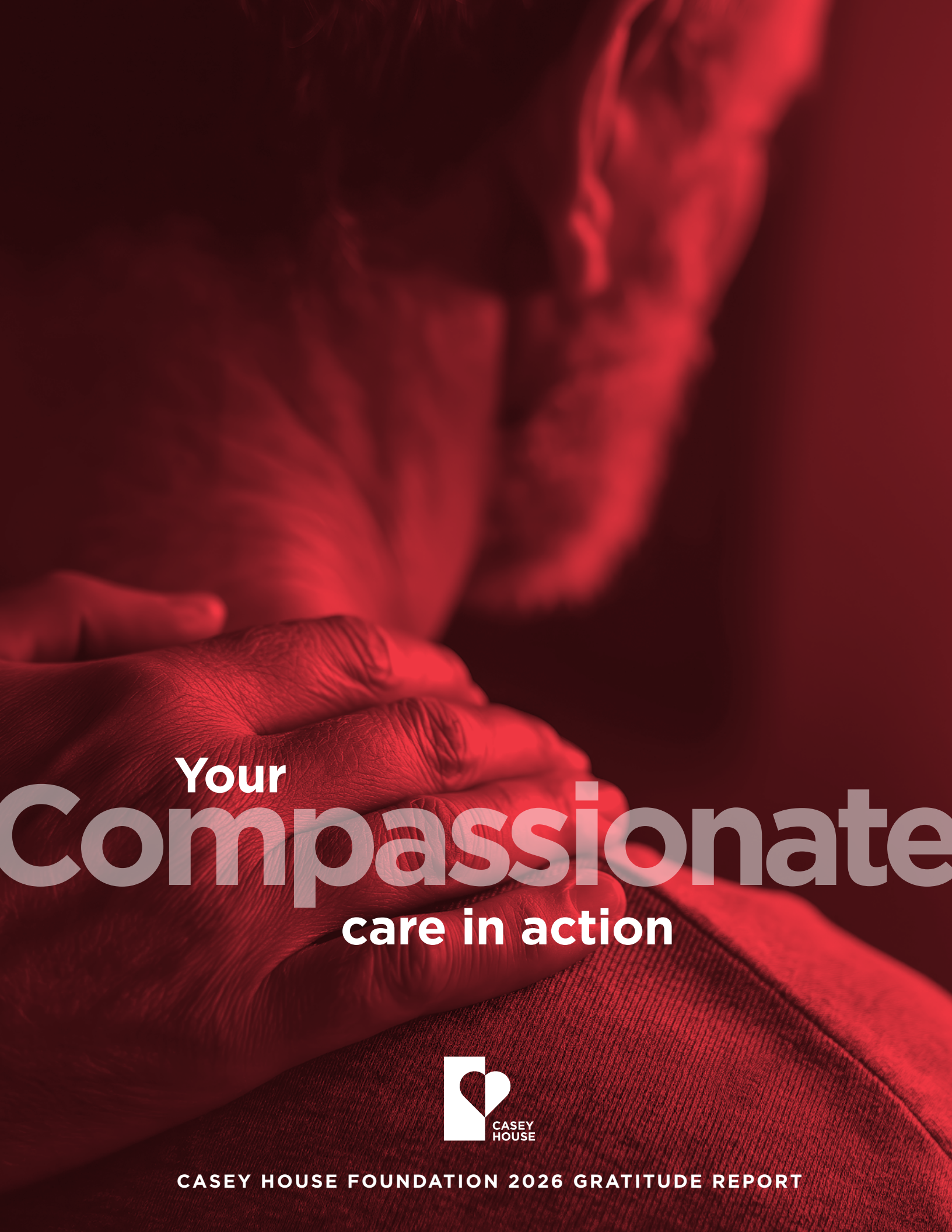

Your Compassionate care in action

CASEY HOUSE

CASEY HOUSE FOUNDATION 2026 GRATITUDE REPORT

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Alanna Scott

Our endless gratitude for **you**

Every year we love preparing this gratitude report for YOU, one of our beloved and cherished supporters, to give you a glimpse inside the walls of Casey House.

We want to share the **incredible, life-changing impact you make possible** through **your generous, loving gifts**.

Your support nourishes community, fosters connection and gives hope and healing to people living with and at risk of HIV.

This year, we're sharing a new perspective with you: some words and stories from the dedicated people who work at Casey House.

These wonderful people spend their days helping Casey House clients, and their work is supported by your compassionate and steadfast gifts.

Read on to learn more of their stories and how your generosity is helping each and every day.



Doctor Ed Kucharski
Chief Medical Officer

"What matters to you, not what is the matter with you"

This is truly a guiding principle in my life and my work – and it's central to how we care for clients at Casey House.

Casey House started as a place where people living with HIV and AIDS received compassionate end-of-life care at a time when many others turned them away.

We continue this mission through services such as the Blue Door Clinic, which provides interim health care for people living with HIV who are uninsured or precariously insured.

I'm so excited to share this with you: Casey House is also now offering **primary care**, providing people with stable, supportive and ongoing health care through a family physician or nurse practitioner.

This means a lot, both to the people who come to Casey House – and to the staff who care for them!

Thanks to the incredibly generous support of people in our community, we have six new clinical assessment rooms where we provide this care. We're hiring physicians and nurse practitioners so someone is on-site each day to support clients with health assessments, diagnoses, testing, and prescriptions.

Thank you! You're supporting comprehensive, compassionate medical care.


nutella

Leonie Mullins
Food Service Manager

Last winter, we had fewer than 50 people dining in at lunch time, with another hundred people taking food out. Now, we're making meals for 300 people each day and most people are staying to eat here! Our capacity to meet the great need has really increased.

I see what even one meal can do for a client. It's what they need to keep going, to keep living, for health and well-being. But for many clients it's so much more than that. It's friendship. It's community. It's social. It's everything. It's life.

It truly is *nourishment* – for the body and for the soul.

And let me tell you, we prepare amazing food! We make sure our clients are getting the best quality and the best experience. I like to make it special, such as celebrating one day a week with dessert. For Canada Day, I order maple leaf cookies; on National Chocolate Day, everyone got a chocolate ice cream bar; and for Pride, we served rainbow cupcakes!

We have a wide range of clients and we try to meet everyone where they're at. Without our clients we wouldn't be here, so I've always had the mindset that nothing is wrong with going a little above and beyond.

Thank you! You are nourishing people – from the inside out.


PARENTS
FOR TRANS
RIGHTS

Izi Janc
Peer Support

Our doctors, and our dedicated nurses, are here to *save* lives. We peers are here to *change* lives.

Sometimes I just sit with someone and listen. I listen until the silence is not so heavy anymore. It can be five minutes. It can be five hours. It can be five days. Often, the simplest way to help someone is not to solve their problems, but to show them there are options. To give them hope that the world will be brighter tomorrow.

I will never forget the moment a client reached out, their voice barely a breath, and whispered, "*Thank you for seeing me.*" In that heartbeat, the air in the room changed. It was the sound of someone realizing they were no longer a ghost in their own life.

That moment changed both of us forever; it was the second my heart broke open to make room for a truth I now carry every day:

The greatest mercy we can offer another human being is the simple, profound grace of witnessing their existence without flinching.

Thank you! You're helping clients feel seen, heard and understood.



Keisha Clarke
Front Desk Manager

We have a lot of clients who are older, unhoused, at risk, where their money is tied up with rent, or groceries. They might have enough for dinner during the day, but not breakfast or lunch. Or maybe they can't afford a winter coat, or a proper mattress or bedding.

So, when they come to Casey House, we assess their needs and may use the Care and Comfort Fund to provide essential items such as winter clothing, bedding or hygiene supplies.

Clients tell us all the time, *I don't know what I would have done without this place.*

What would I say to donors?

Come in! Come to Casey House.

Come take a tour, see what's happening and what your support makes possible. See all the supplies you help us purchase. See how the lunch program works. Then you'll really understand just how important Casey House is to the community.

You'll see how much your support really matters.

Thank you! You're giving people essential comfort and care.



Eileen Murphy
Nurse Practitioner

Clients come to Blue Door Clinic because they have no health insurance. They often **literally have nowhere else to go**.

We have such a diverse client population. We have a map on our office wall that shows we've treated patients from 74 countries in the world!

People are usually coming to Casey House because they're scared, or they're sick, or they're unwell, or they have an injury. I want to be sure they have as positive an experience as possible.

There are always people who come in and want to thank me. Just yesterday a guy brought in a bag full of chocolate bars and said, *You don't know how much you've helped me*!

Casey House is a beautiful building with very dedicated staff. I believe much of what clients experience here is possible because individuals provide the funding that helps maintain this facility and the support we offer.

The beauty of the building really does match the beauty of the care being provided and the supports in place.

Thank you! You're helping people with nowhere else to go.



Casey House by the numbers 2025 - 2026

Outpatient services

— Number of active clients

1,462

— Outpatient client visits

34,518

— Number of meals served at lunch

84,846

Inpatient services

— Inpatient admissions

90*

* was closed for 3 of 12 months

— Median length of stay

29 days

Peers

— Peers sharing their lived experience to support clients

43

— Hours of peer support for clients

12,745

Volunteers

— Number of active volunteers

669

— Hours volunteers contributed

5,524

Your generosity **helps:**
Foundation Revenue

Casey House Foundation generates revenue in many ways.



- **26%** Fundraising Events
- **33%** Corporations and Foundations
- **24%** Individuals
- **7%** Investments and Other Income
- **10%** In-kind Donations

Hospital spending of **Foundation Grants**

Casey House Foundation raises critical funds for the hospital in key areas not fulfilled by Ontario Ministry of Health funding and Long-Term Care funding. Contributions allow Casey House to enhance client care, pursue capital projects, and strengthen existing services.



7%	Data, Strategy and Knowledge
6%	Smash Stigma and Public Policy
7%	Peer and Volunteer Program
1%	Blue Door Clinic
21%	Enhance Client Care
8%	Educational Activities and Bursaries
24%	New Medical Record System
26%	Renovation to add 6 clinical rooms and washrooms

Joanne Simons
Casey House CEO

Changed lives… Companionship… Comfort… and so much more!

Your heart and generosity – it's woven into the compassionate, comprehensive care our staff, peers and volunteers provide to clients at Casey House, every single day.

You are an integral part of Casey House and the work we do.

You're a part of each medical appointment that considers the whole person rather than just symptoms or a diagnosis.

You're a part of each lunchtime meal, each tray delivered to a bedside.

You're a part of each thoughtful, encouraging encounter between a peer and a client.

You're a part of handing out every jacket, pair of warm socks, warm cup of coffee, or helpful gift card.

I'm truly grateful to you for your heartfelt, steadfast, generous support of Casey House and people living with and at risk of HIV.

I hope this report gives you a glimpse into the kind of people we have working within these walls, providing the care you make possible through your compassionate gifts. Thank you for being part of our team.



With deep gratitude,

Joanne


Gerald
Kevin D.
GLENN M
Victor
Michael R
GARRY W
Yuri S.
DAVID PERRY KING
ROBERT DEWAR
Fred erick
Ian Bates
JK
EDGAR S
MARK D
ROGER P
John B.
RAYMOND B.
BRIAN CURRIE
GARY E
PAUL PIDUTTI
RENE FORTIER
DAVID J.B.

*Thank **you** for giving…*

a warm welcome,
access to care,
comfort and medical treatment,
someone to talk to,
nourishment,
friendly smiles and helping hands,
hope and healing.

*Thank **you** for giving…* Casey House!

CASEY HOUSE

Casey House Foundation
2026 Gratitude Report